From: Mike Spangler
To: Microsoft ATR
Date: 11/19/01 4:59am

Subject: Settlement

I'm not impressed. We have process control software running on Microsoft Windows. We are operating a PSM regulated facility. Nothing in your settlement pries them open or leaves them accountable so that either Microsoft or other people can fix their security holes, or even dislodge their extra "features" when you don't want them.

The option of forcing a stripped-down version of Windows should be re-examined, and implemented. Our control software does not need to be interrupted by the OS deciding to ask us if we want to download the newest MP3 from MS.Net.

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